

RETURN POLICY

NO RETURN OF CUSTOM RETROFIT LED LIGHT ENGINES, MODIFIED STANDARD LED LIGHT ENGINES, CUSTOM AND SPECIAL ORDER PRODUCTS

Noribachi Corporation does not accept returns of Custom Retrofit LED Light Engines, Modified Standard LED Light Engines or Custom or Special Order Products.

NO RETURN WITHOUT RETURN MATERIALS AUTHORIZATION ("RMA")

No product may be returned to Noribachi without a Return Materials Authorization which may be requested from Noribachi in writing at RMA@noribachi.com. Noribachi will not accept any returned product without an RMA and no returned product will be accepted until it has been inspected and determined to meet the criteria stated below. **Noribachi will not issue an RMA or accept any returned product unless the Customer's account is in good standing.** The return of any product without an RMA will create an involuntary bailment and will not impose any obligation of a bailee on Noribachi, including any obligation of preservation, safekeeping, accounting or any claim for damages to Customer resulting from loss of or damage to the product. At customer's written request and cost, products returned pursuant to an RMA, but not accepted by Noribachi will be shipped back to customer. If no such request is made within 10 days of Customer being informed of non-acceptance, Customer will be deemed to have abandoned the product. The return policy applies only to products purchased from Noribachi or from one of Noribachi's authorized resellers or independent sales representatives.

- Returns must be within 30 days of purchase.
- Product must be returned, shipping prepaid, in original Noribachi packaging and be in unaltered, like-new condition.
- The return must include all original components.

STANDARD LED LIGHT ENGINES and FIXTURES

A 35% restocking fee plus shipping applies to all returned Standard LED Light Engines and Fixtures.

LEGACY LED LIGHT BULBS

A 50% restocking fee applies to all returned Legacy Products.

RETURNED PRODUCT CREDIT

A credit for future purchases of Noribachi products for unaltered, like-new Products returned within 30 days will be processed in the ordinary course and may take until the end of the month following the date the Product is returned. The credit will be equal to the invoice price of the product, excluding shipping and other charges and less any restocking fees.